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# Community Safety Action Plan 2022-23

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This plan has been produced by the Elmbridge Community and Safety Partnership for 2022/23. The Plan is updated quarterly.



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## Forward

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The organisations that make up the Elmbridge Community and Safety Partnership want Elmbridge to be a place where people can go about their everyday lives, day or night, confident in the knowledge that this is a place where people treat each other fairly and with respect, and they are safe from harm or the effects of crime and disorder.

Addressing crime and anti-social behaviour with finite resources and delivering a comprehensive plan is a challenge which we do not underestimate, but one which we accept with enthusiasm and belief that reductions in crime and anti-social behaviour can be achieved. We know that crime is one of the key issues which directly impact upon the quality of life and satisfaction of place felt by our local community, which is why we are putting the needs of the victim at the heart of what we do. To achieve this, we are committed to working openly and closely across organisations to develop and implement solutions which will enable us to meet our Community Safety priorities.

Throughout the year, we will be committed to the following areas:

- Protecting the vulnerable and victims,
- Enhance feelings of safety and build confidence,
- Offender Management,
- Water safety,
- Public space CCTV
- Domestic abuse; and
- Women and girl's safety

This Community Safety Action Plan outlines the way the Elmbridge Community and Safety Partnership will work towards these priorities. We are confident that we can build on the established record of partnership working across the Community Safety Partnership to deliver on this agenda.

A solid pink rectangular box containing the text 'The Elmbridge Community and Safety Partnership' in white, bold, sans-serif font, centered within the box.

**The Elmbridge  
Community and Safety  
Partnership**

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# What are the Surrey Community Safety Priorities?

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Crime is tackled in every local district and borough area by Community Safety Partnerships. These partnerships are made up of a wide variety of organisations all working together to make Surrey a safer place, including:

- [Surrey County Council](#)
- [Surrey Police](#)
- [Borough and district councils](#)
- [Surrey Fire and Rescue Service](#)
- [Clinical Commissioning Groups](#)
- [Surrey and Sussex Probation Trust](#)

Other agencies and organisations determined locally, for example the local social housing provider. The above named organisations are under a duty to formulate and implement a strategy to tackle crime and disorder in their area.

## **Surrey Boards**

In a two-tier authority area such as Surrey, where a County Council works alongside District and Borough Councils, there is a requirement for a county level group. In Surrey, this is known as the Health and Wellbeing Board.

More information can be found at [Surrey County Council Community Safety](#).

## **Surrey Police and Crime Commissioner**

The Police and Crime Commissioner is also responsible for commissioning services that support victims, improve community safety, tackle drug use and crime, and reduce re-offending.

Further information on this role can be found on the [Office of the Police and Crime Commissioners website](#).

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# The Elmbridge Community and Safety Partnership

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The Crime and Disorder Act 1998, section 6, requires the 'responsible authorities', the district and county councils, fire and rescue authority, police service, probation service and Clinical Commissioning Groups, to formulate and implement a strategy for the reduction of crime and disorder in the area with a Community Safety Partnership. The Elmbridge Community & Safety Partnership (ECSP) fulfils this role. The aim of the ECSP is to improve the social, economic and environmental well-being of Elmbridge.

The objectives of the ECSP are:

- To provide strategic leadership and co-ordination between agencies for improving the social, economic and environmental well-being of the borough (and in doing so, ensure that the specific needs of different communities within the borough are addressed).
- To foster positive working relationships between the public, private, voluntary and community sectors.
- To share information and intelligence about the needs of the borough.
- To oversee and co-ordinate community consultation and engagement
- To discharge the statutory responsibilities of the Borough's Community Safety Partnership and for that purpose:
  - To act jointly to seek to reduce crime and disorder in the Borough
  - To develop and co-ordinate the activities of the partners in implementing the Elmbridge Community and Safety Partnership Action Plan.
  - To assist and enable the responsible authorities to exercise their functions under section 17 of the Crime and Disorder Act 1998.
  - To make decisions about priorities, programmes, initiatives and the allocation of resources.

Membership of the Board is based on the ability of representatives to make high level strategic and operational decisions, including committing budgets and resources.

## Problem solving

To carry out our work, we use the “OSARA” model, which is a 5-stage process consisting of:

- Objective
- Scanning
- Analysis
- Response
- Assessment

The ECSP have two problem solving groups:

- Community Harm and Risk Management Meeting (CHARMM)
- Joint Action Group (JAG)

## Community Harm and Risk Management Meeting (CHARMM)

Community Harm and Risk Management Meetings (CHaRMMs) will discuss and agree action to reduce the negative impact that problem individuals and families have on Surrey's communities through their anti-social behaviour. Using the expertise that exists on this multi-agency group, members will share information on high risk cases and incidents and put in place appropriate risk management plans to address the behaviour of the perpetrator and reduce the negative impact on victims.

Examples of individuals dealt with at the CHaRMM include:

- Persons displaying a disregard for community or personal well-being (i.e. excessive noise, rowdy, nuisance, drunken or loutish behaviour)
- Perpetrators of acts directed at people (i.e. intimidation/harassment, making threats, verbal abuse, coercion/exploitation)
- Perpetrators of environmental damage/vandalism (i.e. criminal damage, vandalism)

CHaRMMs are the agreed forum for implementation of tools and powers introduced by the ASB Crime & Policing Act, in particular:

- Civil Injunctions &
- Criminal Behaviour Orders

CHaRMMs are accountable to local Community Safety Partnerships (CSPs) and the overarching, Surrey Community Safety Board, and should contribute to the delivery of local community safety partnerships plans and the overarching strategies of the county Community Safety Board.

## **Joint Action Group (JAG)**

Joint Action Groups (JAGs) will address crime and disorder issues that have been identified through the analysis of intelligence and statistics provided by all community safety partner agencies. Utilising the expertise that exists on the group it will identify desirable outcomes and determine the actions and interventions to be used to achieve these outcomes.

JAGs decide priorities, agree action plans, allocate resources and ensure there is a co-ordinated response to issues highlighted at the JAG and contained within Community Safety Partnership Plans. They play a key role in developing effective partnership responses to crime and disorder and anti-social behaviour reduction. Examples of some of the issues dealt with by JAGs include:

- Residential burglary
- Town centre disorder
- Youth disorder/nuisance
- Anti-social behaviour and public reassurance
- Fear of crime and vulnerable groups
- County Lines

## **Serious Organised Crime Joint Action Group (SOC JAG)**

The Partnership also hold a quarterly serious organised crime joint action group chaired by Surrey Police.

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## Elmbridge CSP Achievements 2021/22

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Over the course of the year, the Elmbridge CSP delivered the following:

- ✓ 3 referrals to the Surrey Adults Matter Programme
- ✓ Continued funding for the Womens support centre totaling £15,000
- ✓ A water safety event at Cowey Sale on 18 September
- ✓ A significant reduction in anti-social behaviour in all wards
- ✓ X cases referred to Alpha Extreme Services
- ✓ Achieved the Sanctuary Scheme timescales
- ✓ Achieved White ribbon status
- ✓ Upgraded all 36 public space CCTV cameras and reduced associated costs
- ✓ 4 partnership action days held
- ✓ A 40% reduction in ASB across Elmbridge compared to the previous year
- ✓ A % reduction in Rowdy, inconsiderate behaviour in the Walton-on-Thames PSPO area compared to the previous year
- ✓ A number of county lines disrupted
- ✓ Held 4 Domestic abuse webinars which saw over 60 people attend
- ✓ Put up over 50 Neighbourhood Watch signs



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# Community Safety Survey 2022

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Each year, the Elmbridge Community and Safety Partnership publish a community safety survey which helps to influence the priorities for year. Below is a selection of the headlines:

## Top line findings

- 63% think that crime in Elmbridge compared to crime in the UK is lower.
- 43% are fairly or very confident that crime, disorder and anti-social behaviour is being tackled effectively in Elmbridge
- Fly tipping, dog fouling, drug taking and anti-social parking were the top 3
- 42% feel informed about the support available for domestic abuse, with 18% not informed at all
- 90% very safe or fairly safe when they are outside in their local area during the day
- 43% feel safe outside in the local area after dark
- 51% stated that they would prefer to out about crime and community safety on the Elmbridge Borough council website.
- 48% stated that more information on crime and community safety will reassure them
- 77% agreed with the priorities for 2022/23



## Joint Neighbourhood Survey – Surrey Police

The Joint Neighbourhood Survey (JNS) is a joint Surrey Police and Surrey County Council survey that provides quarterly results around public confidence, local problematic issues, crime prevention and contacting the police. It is also used to evaluate campaigns and to provide more in-depth feedback on specific issues. The JNS is sent out to Surrey residents, who are called by a Market Research company who conduct the survey on behalf of Surrey Police and Surrey County Council. Here are the end of year results for Elmbridge:

### When taking everything into account, how confident are you in your neighbourhood police?

	Year End 20/21	Qtr.1 21/22	Qtr.2 21/22	Qtr.3 21/22	Qtr.4 21/22	Year End 21/22
<b>Force</b>	88.0%	85.8%	83.7%	84.1%	83.6%	84.4%
<b>North</b>	88.0%	87.0%	83.7%	84.1%	88.8%	85.9%
<b>Elmbridge</b>	88.6%	89.7%	85.7%	79.3%	90.8%	86.5%
<b>Runnymede</b>	89.0%	87.8%	86.8%	89.3%	89.7%	88.4%
<b>Spelthorne</b>	86.4%	83.3%	79.2%	83.5%	85.8%	82.9%

### Problematic crime issues:

**Table 3: Problematic Crime Issues (% very/fairly big issue) –Elmbridge results**

	Year End 20/21	Qtr.1 21/22	Qtr.2 21/22	Qtr.3 21/22	Qtr.4 21/22	Year End 21/22
<b>Cybercrime</b>	28.5%	41.4%	47.1%	38.4%	28.3%	39.1%
<b>Drug Dealers</b>	21.4%	26.1%	19.3%	18.5%	20.2%	21.3%
<b>Burglary</b>	26.6%	27.1%	17.9%	17.5%	20.6%	21.2%
<b>Vehicle Crime</b>	20.7%	21.9%	21.8%	18.8%	19.4%	20.6%
<b>Vandalism/Damage</b>	14.1%	16.9%	13.3%	10.2%	11.9%	13.3%
<b>Domestic Abuse</b>	9.9%	6.9%	10.5%	13.7%	8.2%	9.6%
<b>Hate Crime</b>	6.9%	6.6%	8.9%	9.3%	9.7%	8.5%
<b>Child Abuse</b>	5.6%	6.9%	10.4%	9.5%	5.1%	7.9%
<b>Knife Crime</b>	8.1%	8.5%	7.7%	7.0%	3.8%	6.9%
<b>Physical Attacks</b>	5.1%	10.9%	4.2%	3.4%	5.7%	6.3%

### ASB issues:

**Table 7: ASB Issues (% very/fairly big issue) - Elmbridge results**

	Year End 20/21	Qtr.1 21/22	Qtr.2 21/22	Qtr.3 21/22	Qtr.4 21/22	Year End 21/22
<b>Speeding motorists</b>	52.0%	48.6%	53.3%	49.2%	43.6%	48.8%
<b>Anti-social/ irresponsible cycling</b>	40.4%	38.3%	39.7%	41.7%	38.5%	39.5%
<b>Anti-social driving</b>	37.4%	34.5%	42.6%	39.8%	39.1%	38.8%
<b>Anti-social or inconsiderate parking</b>	32.1%	36.7%	31.1%	35.0%	35.5%	34.7%
<b>Problem or noisy neighbours</b>	7.2%	9.3%	8.2%	9.2%	5.5%	8.2%
<b>Drunk or rowdy behaviour in public places</b>	6.5%	9.5%	5.0%	5.1%	8.3%	7.1%

## Agreement that the Police are dealing with crime and ASB issues that matter in this area:

**Table 10: Agreement that Police are dealing with the crime and ASB issues that matter in this area** (% strongly agree/tend to agree)

	Year End 20/21	Qtr.1 21/22	Qtr.2 21/22	Qtr.3 21/22	Qtr.4 21/22	Year End 21/22
<b>Force</b>	71.3%	64.6%	60.4%	60.7%	59.5%	61.5%
<b>North</b>	71.5%	65.9%	60.2%	64.1%	61.8%	63.2%
<b>Elmbridge</b>	75.4%	66.7%	63.6%	67.6%	64.5%	65.7%
<b>Runnymede</b>	73.7%	68.0%	56.1%	68.2%	64.8%	64.6%
<b>Spelthorne</b>	65.8%	63.2%	60.3%	56.5%	55.9%	59.3%

## To what extent do you agree that the police in your neighbourhood are seen in the places and at times they are needed?

**Table 11: To what extent do you agree that the police in your neighbourhood are seen in the places and at the times they are needed?** (% strongly agree/tend to agree)

	Year End 20/21	Qtr.1 21/22	Qtr.2 21/22	Qtr.3 21/22	Qtr.4 21/22	Year End 21/22
<b>Force</b>	47.5%	41.3%	36.0%	33.3%	37.1%	37.2%
<b>North</b>	46.9%	42.4%	29.5%	33.6%	40.7%	36.8%
<b>Elmbridge</b>	47.2%	50.3%	31.0%	32.1%	45.7%	40.4%
<b>Runnymede</b>	52.0%	40.6%	28.8%	37.1%	38.1%	36.5%
<b>Spelthorne</b>	41.6%	35.9%	28.6%	31.6%	38.3%	33.6%

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## Crime and ASB in 2021/2022

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Below are the increases and decreases in crime for 2021/22 compared to the previous year 2020/21 April to March:

Decreases:

Anti-social behaviour: 3407→2038 = -1369 (-40.2%)  
Drug offences: 385→219 = -166 (-43.1%)  
Vehicle crime (excl. tampering): 564→486 = -78 (-13.8%)  
Serious Acquisitive Crime: 989→924 = -65 (-6.6%)  
Robbery: 58→41 = -17 (-29.3%)  
Domestic violence: 988→975 = -13 (-1.3%)  
Vehicle inter. and tampering: 92→87 = -5 (-5.4%)  
Fraud and Forgery: 12→9 = -3 (-25%)



Increases:

Total Notifiable Offences: 7537→6958 = +579 (+8.3%)  
Violence without injury: 2647→3026 = +379 (+14.3%)  
Theft and handling stolen goods: 926→1162 = +236 (+25.5%)  
Violence with injury: 582→677 = +95 (+16.3%)  
Criminal damage: 842→887 = +45 (+5.3%)  
Domestic burglary: 367→397 = +30 (+8.2%)  
Hate crime: 153→179 = +26 (+17%)  
Serious Sexual: 152→175 = +23 (+15.1%)  
Non-domestic burglary: 85→105 = +20 (+23.5%)  
Other sexual offences: 40→50 = +10 (+25%)  
Other criminal offences: 206→216 = +10 (+4.9%)



Anti-social behaviour by policing area:

Weybridge: 716→345 (-371)  
Cobham and Oxshott: 456→251 (-205)  
West Molesey: 362→177 (-185)  
The Dittons and Hinchley Wood: 365→189 (-176)  
North Walton: 276→148 (-128)  
South Walton and Ambleside: 182→102 (-80)  
Hersham: 253→183 (-70)  
Walton Central: 332→264 (-68)  
East Molesey and Weston Green: 219→159 (-60)  
Esher and Claygate: 206→154 (-52)

Community Triggers: 8



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# CSP 2022/23 Overview

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Considering priorities from our partners and other community safety focused surveys, including our most recent community safety survey 2022, we have designed the three priorities that best reflect our areas of work for the year ahead.

## Commitments

- Domestic abuse
- Anti-social driving
- Water safety
- Women and girls safety

## Priorities

Priorities for the Elmbridge Community and Safety Partnership 2022/23 are as follows:

<b>Priority 1</b>	<b>Protecting the vulnerable and victims</b>
<b>Priority 2</b>	<b>Enhance feelings of safety and build confidence</b>
<b>Priority 3</b>	<b>Offender management</b>

In each of our three priorities, we have identified the key deliverables and how we will measure and report on those - these are just some of the activities, amongst others, that the ECSP deliver.

## Communications

Throughout the year, we will continue to work with our partners to raise awareness of a range of community campaigns through all of our communication channels on the following, but not limited to:

- The ACT Campaign
- Hate crime
- Cuckooing
- Domestic abuse
- Serious violence
- Scams
- Child exploitation
- Seasonal campaigns
- Catalytic converter theft
- Water safety
- Anti-social driving
- Protect duty

The campaigns often aim to encourage reporting, tell people what to look out for and provide support to our most vulnerable.

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## Respect the Water

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Our Respect the Water campaign has been running since 2018 and we have a plan dedicated to water safety in Elmbridge.

The ECSP monitor progress on the [Respect the Water plan](#).

The ECSP will commit to:

- Meeting regularly with partners to discuss the Surrey wide Water Safety strategy
- Hold at least one water safety events at key locations across the year
- Include river and pond safety in the Junior Citizen programme

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## Domestic abuse

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Under the new Domestic Abuse Act, Elmbridge will have a legal duty to provide life-saving support such as therapy, advocacy and counselling in safe accommodation, including refuges; for example, within sanctuary schemes, dispersed accommodation, and refuge. The types of support commissioned will need to reflect the needs identified and the approaches agreed to in the local strategy.

The ECSP will commit to:

- Spending the allocated funding relating to the support in safe accommodation duty as per the domestic abuse Act.
- Contributing to the Surrey Domestic Homicide Review Central Support post between 2022 and 2025 to ensure reviews are adequately carried out and learning shared across Surrey
- Hold at least 3 domestic abuse webinars
- Participate in domestic abuse awareness week in November 2022

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## Cybercrime

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We recognise that cybercrime is a concern to our residents and we will commit to raising awareness of these crimes, in their various forms, through social media, and community engagement events, along with making residents' voices heard in national discussions on cybercrime and its prevention.

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## Women and girls safety

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Women and girls should be able to live free from fear of violence, but sadly that fear is often grown from a young age. Whether it is experiencing harassment in the street through to other forms of gender-based abuse, being the victim of such behaviour has become 'normalised' as part of daily life.

The Elmbridge Community and Safety Partnership want women and girls in Elmbridge to be safe and feel safe in public and private spaces. Combatting the scourge of Violence Against Women and Girls needs widespread societal change to address misogyny and gender inequality.

Everyone has a role to play in addressing unacceptable behaviour in others. Violence Against Women and Girls encompasses a wide range of gender-based crimes including domestic abuse, sexual offences, stalking, harassment, human trafficking and 'Honour' Based Violence. We know these crimes disproportionately affect women and girls, with women four times more likely to experience a sexual assault than men.

We will commit to:

- Ensuring lessons and actions needed from domestic abuse death reviews are acted upon
- Play an active role in all key strategic partnership boards and groups focused on tackling violence against women and girls
- Reviewing the [Streetsafe data](#) on a regular basis and act accordingly to address concerns and [issues](#)

All victims of crime should have access to proper support. A successful approach to tackling violence against women and girls and keeping everyone safe is to recognise that whilst some offences can be committed by females, the vast majority of abuse and violence is perpetrated by men and the Partnership will continue to work closely to deliver a coordinated community response where concerns are raised.

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## Anti-social driving

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The Community and Safety Partnership will work closely with Surrey Police's Casualty Reduction Officers and Surrey County Council Highways to ensure the key areas of concern are highlighted.

The Council's Joint Enforcement Team will work closely with Surrey Police and the County Council to patrol areas of concern.

## Priority 1: Protecting the vulnerable

As a Community Safety Partnership, we see it as our duty to ensure that we work to improve outcomes for victims with the same level of fervency that we devote to working with offenders. The Community Safety Partnership puts victims at the centre of work it does, to ensure that they: feel safe; are supported throughout the criminal justice process; are supported to engage in restorative justice where appropriate; reduce possibility of becoming a repeat victim; and are supported to achieve positive life outcomes and feel that they are part of the local community.

### Vision

To ensure all victims in the Borough are given the appropriate level of support to feel safe and to tackle issues that may have emerged as a result of being a victim of crime or anti-social behaviour.

### What will the CSP do?

1. Improve the feeling of safety in the Borough for those who are vulnerable
2. Ensure the processes and referral systems are in place to support the vulnerable

### Key points for delivery:

Objective	Measure/How	Status
Administer the monthly CHARMM <b>Lead:</b> Elmbridge Borough Council	Reduce risk to vulnerable residents <b>How:</b> 6-month report	
Deliver the Sanctuary Scheme timescales <b>Lead:</b> Elmbridge Borough Council	Timescales met and positive feedback <b>How:</b> Quarterly report	
Deliver a report and action plan Domestic Abuse Death Review 3 <b>Lead:</b> Elmbridge Borough Council	Report and Action Plan <b>How:</b> Plan update	
Refer appropriate cases to Alpha Extreme Services Ltd <b>Lead:</b> Elmbridge Borough Council	Reduce risk to the most vulnerable <b>How:</b> Monthly update	
Explore activities for young people in Walton <b>Lead:</b> Elmbridge Borough Council	Establish way forward <b>How:</b> Report to CSP	
Refer young people to appropriate outreach, mentoring services etc. <b>Lead:</b> All	No. referred quarterly <b>How:</b> Report to CSP	
Deliver the 'Ask me' DA project in North Surrey quarterly <b>Lead:</b> Surrey County Council	Delivery of project <b>How:</b> Launch	

## Priority 2: Enhance feelings of safety and build confidence

It is not just those that are directly involved in crime that are affected by it. Every individual who resides, works in or visits Elmbridge must have confidence in local criminal justice services and all partnership agencies. As a Community Safety Partnership, we have worked tirelessly to prevent and reduce offending and it is crucial that we build on and effectively communicate our work to continue to improve public confidence and community cohesion.

### Vision

To ensure that residents are aware of the work carried out by the Community and Safety Partnership and through this, to enhance the feeling of safety and public confidence.

### What will the CSP do?

1. Improve confidence in the CSP and its ability to tackle crime and disorder
2. Consult and engage with the community to design better services
3. Ensure that relevant, informative and inclusive communications are used to build awareness of support services and issues related to crime and disorder

### Key points for delivery:

Objective	Measure	Status
Continue to deliver white ribbon action plan to maintain status <b>Lead:</b> Elmbridge Borough Council	Actions delivered, and status maintained <b>How:</b> Annual report	
Work with Neighbourhood Watch to deliver key messages and put up signs <b>Lead:</b> All	Increase in sign ups <b>How:</b> Updates at CSP	
Coordinate partnership action days <b>Lead:</b> EBC/Surrey Police	Conduct at least 4 PAD at key locations <b>How:</b> Report to CSP	
Administer the Joint Action Group (JAG) <b>Lead:</b> Surrey Police	90% of actions delivered on time <b>How:</b> Report to CSP	
Undertake Community Safety Survey 2023 <b>Lead:</b> Elmbridge Borough Council	Deliver comparative survey <b>How:</b> Survey report	
Manage and review public space CCTV <b>Lead:</b> Elmbridge Borough Council	Increase use of system <b>How:</b> Quarterly and Annual Report	
Promote crime prevention messages and reduce domestic burglary <b>Lead:</b> Surrey Police	To see less than 10% increase in burglaries <b>How:</b> Monthly report	

## Priority 3: Offender Management

Integrated Offender Management (IOM) is a key priority both nationally and locally. Drawing together a range of agencies to address offending through interventions and enforcement is critical if we are to reduce crime in the borough.

### Vision

To work in partnership to address causes of offending and reduce crime and ASB

### What will the CSP do?

1. Facilitate partnership working and information sharing processes between relevant agencies
2. Support the development of intelligence around local crime in order to feed strategy and target resources appropriately.

### Key points for delivery:

Objective	Measure/How	Status
Consult with partners at CHARMM to use appropriate interventions to disrupt and stop unwanted behaviour <b>Lead:</b> All	No. of ASB tools and powers used <b>How:</b> Monthly report	
Identify patterns and trends in crime and ASB and act accordingly <b>Lead:</b> Surrey Police/All	See a reduction of all reported ASB <b>How:</b> Report to CSP	
Monitor the effectiveness of the Walton-on-Thames Public Spaces Protection Order (PSPO) <b>Lead:</b> Elmbridge Borough Council	Reduction in Walton Central ASB <b>How:</b> Monthly report and report to CSP	
Monitor the work of the JET on enforcing fly-tipping, rubbish and litter and dog fouling <b>Lead:</b> Elmbridge JET	Reduction in fly-tipping incidents, dog fouling, rubbish and litter <b>How:</b> Report to CSP	
Target anti-social driving through campaigns <b>Lead:</b> Surrey Police	See a reduction in no. who see ASD as a fairly big issue each quarter <b>How:</b> JNS Quarterly	
Respond to reports of drug taking <b>Lead:</b> All	Reduce reports of drug taking and action taken <b>How:</b> Monthly report	
Deter and disrupt serious violence/county lines and gangs through the SOC JAG <b>Lead:</b> Surrey Police	No. of disruptions for each OCG or CL <b>How:</b> Report to CSP	

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## Monitoring

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The Community and Safety Partnership monitor a number of performance indicators to see how it is dealing with crime and disorder in the Borough, these include but are not limited to:

- **Reports of anti-social behaviour;** to monitor the number of ASB incidents in the Borough
- **Reduction in serious acquisitive crime;** to show that operations, communications. Intelligence sharing, and other disruption activity is working
- **No. of incidents of domestic abuse;** a complex figure, as rises in known incidents can indicate an improvement in reporting – meaning perpetrators can be held to account and victims supported-rather than an increase in incidents.
- **Reduced risk attributed to victims of ASB;** this will show confidence in community safety and ability to manage complaints.

Keep a track of crime and anti-social behaviour on the [Police website](#).

### Quarter 1 (April 2022 to June 2022)

To follow in July 2022

### Quarter 2: (July 2022 to September 2022)

To follow in October 2022

### Quarter 3: (October 2022 to December 2022)

To follow in January 2023

### Quarter 4: (January 2023 to March 2023)

To follow in April 2023

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## Community Trigger

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The Community Trigger was introduced by the Anti-Social Behaviour Crime and Policing Act 2014 and went live on 20 October 2014. It gives victims of anti-social behaviour (ASB) the right to request a review of their ASB complaints and brings agencies such as the local council, police and housing providers, together to take a joined up, problem solving approach to find a solution.

If a Community Trigger submission meets the defined threshold, a case review will be undertaken by your local Community Safety Partnership. Agencies will share information, review what action has been taken and decide whether additional actions are possible.

The Office of the Police and Crime Commissioner will provide a route for victims to query the decision on whether the threshold was met or the way a Community Trigger review was carried out if they remain unhappy following the Community Safety Partnership's response.

We welcome the opportunity to review cases of Anti-social Behaviour, but a community trigger application may be rejected if it is thought to be prejudicial, discriminatory, malicious, unreasonable or vexatious.

### **How many community triggers have there been to date in Elmbridge?**

- 2016/17: 0 Community Trigger submissions.
- 2017/18: 1 Community Trigger submissions. This did not meet the threshold for review.
- 2018/19: 3 Community Trigger submissions. These did not meet the threshold for review.
- 2019/20: 5 Community Trigger submissions. These did not meet the threshold for review
- 2020/21: 6 community trigger submissions. One did not meet the threshold for review.
- 2021/22: 8 Community trigger submissions.
- 2022/23: 1 did not meet the threshold (To be updated throughout the year)

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## Equality and Diversity

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The Elmbridge CSP is committed to ensuring equality of opportunity in the delivery and accessibility of its activities. Except where activities are specifically and legally targeted to address the needs of particular sectors of the community, the Partnership will ensure equitable access to these regardless of a person's gender, gender identity, race and ethnicity, disability, sexual orientation, religious affiliation (or none), age, condition of pregnancy, marital status, level of income, family responsibility, family definition or educational attainment. Partners are committed to providing a safe environment free from unlawful discrimination and harassment both in employment and service delivery.

Additionally, the Partnership recognises that some of its constituent partners who are public authorities are subject to additional legislative requirements with respect to equalities and diversity, enshrined in their various equality schemes and/or equality plans. These duties commit such authorities to ensuring that any partnerships they enter into meet the statutory equality duties forbidding discrimination which they themselves are subject to. Further details can be obtained by consulting the relevant equality schemes and equality plans operational in those authorities.

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## How to report crime and disorder

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Call 999 if you or someone else is in immediate danger, or if the crime is happening right now.

Call 101 to report non-emergencies. This could be for suspicious behaviour for example. You can also report non-emergency crime using [Police.UK's online form](#)

To report crime anonymously, contact CrimeStoppers on 0800 555 111

### Anti-social behaviour

Anti-social behaviour can be reported to the Council using our [anti-social behaviour report form](#).

### Elmbridge Neighbourhood Policing Team

To contact your local policing team, you can email [elmbridge@surrey.police.uk](mailto:elmbridge@surrey.police.uk)

**This document is produced by the Policy & Performance.  
Contact details: [communitysafety@elmbridge.gov.uk](mailto:communitysafety@elmbridge.gov.uk) or 01372 474 399.**

**This document and other Council services can be accessed at [elmbridge.gov.uk](http://elmbridge.gov.uk).**